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would you say?

Provide some examples of instances when assessment procedures revealed student or program deficiencies, how those deficiencies were addressed, and what were the results?..130

QUESTIONNAIRE

1. Survey Description

Primary Research Group invites you to take the Survey of College Assessment Practices. Survey participants receive a free PDF copy of the report. You must answer at least 80% of the questions in order to qualify for your free copy. Your college will be listed as a participant but all answers are aggregated and/or are not connected to individual participants. Your responses are confidential.

You may take the survey in one sitting or you may return to it after a pause but if you do so you must use the same computer on which you originally started the survey.

1. Please give us the following contact information.

Name:	
Organization:	
Email Address:	
Work Title	

2. Your college is:

- o A Community College
- Primarily a 4-year degree granting institution
- An MA or PHD granting Institution
- A Research University

3. Your college is:

- A public college
- A private college

4. The approximate full time equivalent enrollment of your college is:

5. The approximate full time annual tuition (the so called "sticker price" not subtracting student aid or grants) for your college in the past academic year was:

2. Departmental Assessment

6. Does your college require that academic departments develop an assessment plan

identifying key concepts and ideas that students should master?

- Yes
- o No
- No but we are working on this

7. Approximately what percentage of the major departments in the college have developed a

detailed assessment plan?

8. Does the college's Assessment Office (or other office entrusted with this task)

communicate to departments through designated assessment coordinators in the

various academic departments?

- Yes, for all or most departments
- Yes, for some departments
- No, not really

Standardized Testing

9. Does the college offer a standardized test to all students (except for those that might

have qualified to not take a basic course in a tested area) in any of the following areas:

Writing, Mathematics, Information Literacy or Computer/Technology Literacy

10. Which sections of COMPASS are administered to incoming freshmen at your

college?

- Mathematics
- Reading
- Writing
- 11. How much did the college spend to pay students to take standardized tests that are primarily used within the college to aid it in its assessment efforts?

12. Does the college offer a higher rate of pay or reward to students that score

higher on standardized assessment tests, on the theory this encourages full student effort?

- o Yes
- o No
- \circ $\;$ We do not offer students any compensation to take the tests.
- We do not conduct any such tests

13. What is your perception of the ePortfolio method of student evaluation through which students maintain portfolios of their college work throughout their career which can then be assessed to ascertain their progress? Have you used this method or any variant of it in any circumstance? What have been the results?

14. What percentage of the academic majors at your college require some form of standardized test that can be scored and compared to results in past years as a requirement to graduate?

15. Describe how your college's graduation requirements have become (or in your view will become) more subject to objective assessment over the past few or over the next few years.

Learning Outcomes

16. How has the college deployed short quizzes and tests to improve its learning outcomes and assessment efforts?

17. In flipped learning, students listen to taped lectures out of class, and then go to class to ask questions about and further explore what they heard in the lecture. In some variations students take frequent short quizzes after lectures and then are divided into groups based on their level of understanding of the material and these groups can be taught at separate degrees of speed and intensiveness. Has your college used an evaluated flipped learning?

18. What technologies has your college deployed to make the learning process more efficient and accountable? Describe what your college is doing in this area.

19. Does your college require an overall effectiveness of outcomes test in any of the

following areas in order to graduate?

- Writing Skills
- Mathematics Skills
- Computer/Technology Use Skills
- Information Literacy Skills
- Teamwork, Leadership or other Character Skills

Assessment Office

20. Does the college have an office of assessment or similar office or department that primarily devotes itself to assessment? Choose the phrase that best summarizes your college's position.

- We have an office of assessment or similar department
- We don't have an office or department devoted to assessment but we have an official in charge of assessment who works for another academic office or department
- We don't have an official entrusted with this title or task

21. In FTE terms, how many employees are in the college's office of assessment, or

similar office that is primarily devoted to this function?

22. Please choose an annual salary range for the highest ranking assessment officer at your institution:

- Less than \$50,000
- \$51,000 to \$60,000
- \$61,000 to \$75,000
- \$76,000 to \$99,000
- More than \$99,000

23. What is the annual budget of the assessment office, including salaries and overhead?

24. To the best of your knowledge how many assessment professionals work in other offices outside of the main college assessment office?

25. How many man hours per year does the assessment office or its equivalent expend in teaching college instructors, deans, department heads and administrators about assessment methods? For example, if one full time person were devoted to this task it would imply about 1,900 hours in most cases.

Student Assessment of Instructors

26. What best describes the college's policies towards questionnaires for student

assessment of instructors?

- No currently done at our college
- Done only for a small percentage of faculty
- Done for most faculty with some exceptions
- Done for all faculty

27. What would you say is the impact of student faculty assessment questionnaires on

tenure decisions?

- None, really
- o Slight
- Has some impact
- Has a significant impact

Peer to Peer and Self-Assessment

28. Choose the phrase which best describes how your college uses peer to peer

assessment

- Don't really know the term
- Don't really use it here
- Use it in Online courses and/or MOOCS only
- Use it in many areas but sparingly
- Use it extensively in many areas

29. If your college uses peer to peer assessment describe how you use it and what have been the results?

Use of Film and Video in Assessment

- 30. Does the college routinely videotape or otherwise record classroom lectures?
 - o Yes
 - o No
- 31. What role do taped lectures currently play in college assessment? Or do you have plans for them to play a role in the future?

Faculty Involvement in Assessment

32. Which phrase best describes your college faculty's role in developing the college's

assessment vehicles?

- It's largely an administration effort.
- It's led by the administration with some input from faculty.
- Both the college administration and faculty are intimately involved.
- It's been led primarily by faculty.

33. Which phrase best describes how your college's faculty views the assessment efforts of

the college administration.

- For the most part they are suspicious of it and are not completely cooperative.
- They pay lip service to the idea but I can't say that they are enthused about it.
- They are on-board with most of our initiatives.
- They are quite enthusiastic and cooperative about improving assessment at the college.

34. Does the college have one or more centers to develop faculty teaching skills?

- o Yes
- o No
- 35. If the college has such a center or centers, approximately how much does the college spend annually for staff, office space, software, and other costs for the center(s)?

36. Our college has:

- A clear policy to link instructor compensation to documented increases in teaching effectiveness.
- o No clear policy to link instructor compensation to documented increases in teaching effectiveness

Curriculum Changes

37. Assessment efforts at your institution have:

- Not really led to any significant curriculum changes.
- Have led to some modest curriculum changes in some programs.
- Have led to some significant changes in some programs.
- Have really dramatically changed the college curriculum.

Use of Consultants and Services

38. How much did the college administration or faculty acting at their behest spend on outside consultants, reports, conferences and other consulting services related to assessment within the past Year?

Post-Graduation Assessment

39. Does the college have a post-graduation assessment program to ascertain the success of

students after graduation?

- o Yes
- o No
- 40. Please describe the scope and detail of the college's post graduate assessment program.
- 41. Which of the following types of interviews are conducted at least once per year by your institution:
 - Interviews of students who graduate
 - Interviews of students who transfer out of the college
 - o Interviews of students who drop out of the college
- 42. If the college conducted exit interviews with graduating students, approximately how many such interviews did it conduct?
- 43. If the college conducted exit interviews with students who left the college for any reason, approximately how many interviews did it conduct in the past year?

- 44. How does the college go about obtaining data on the financial status of its alumni in order to make its case as a value added provider of educational services?
- 45. You have been called to appear before the (imaginary) National Student Loan Board, our fictive but (possibly very real one day) national agency that determines the extent to which your college's students qualify for federal loan support and the terms of that support. They want to know: what evidence do you have that your college effectively educates its students and deserves the same level or a greater level of Federal support than other colleges? What would you say?

Assessing Assessment

46. Provide some examples of instances when assessment procedures revealed student or program deficiencies, how those deficiencies were addressed, and what were the results?

SURVEY PARTICIPANTS

AIB College of Business American Film Institute **Antioch College Baruch College** Cazenovia College College of Saint Elizabeth **Dixie State University** Fairleigh Dickinson University Grace Bible College Hannibal-LaGrange University **Indiana University Southeast James Madison University** Louisburg College Luzerne County Community College MacMurray College Marquette University **McPherson College Mercy College** Mount Aloysius College Mount Vernon Nazarene University **MSU** Moorhead New Mexico Tech Northeastern Illinois University Notre Dame College **Point University Richard Stockton College of New J**ersev Rutgers Saint Mary of the Woods College Savannah State University Shasta College Southeastern Bible College Spelman College St. Andrews University Stephen F. Austin State University Stony Brook University The New School

University of Cincinnati University of Delaware University of Florida University of Idaho University of Hawaii at Manoa University of Kentucky University of Mississippi University of North Dakota University of North Georgia University of Northern Colorado University of Southern Maine Villa Maria College Virginia Wesleyan College Western University of Health Sciences Wilkes University Wisconsin Lutheran College Worcester State University